

Thank you for ordering from the Glasgow Scout Shop

We hope that you are happy with your order but in the event that there has been a problem, please use the form overleaf to help arrange any refund or exchange where required to sort this.

Please complete the form with as much detail as possible and clearly mark whether you are asking us to arrange an exchange or refund for your products.

Please repackage the goods into the original packaging or a suitable alternative and return your goods along with this form to the address below.

If you need any assistance in returning your items please call **0141 248 6022** or email us at hello@clydescouts.org.uk.

Returns address

Please cut out and affix securely to your package.

Glasgow Scout Shop
FREEPOST SCO4140
21 Elmbank Street
Glasgow
G2 4PB

Returns Form

Customer name	
Contact telephone number	
Transaction / Order number	
Order date	

Product name	Quantity	Exchange or refund? (delete as appropriate)	If the wrong product was delivered and you require a replacement / exchange please write what we need to send to you, including size where it's clothing
		Exchange / refund	
		Exchange / refund	
		Exchange / refund	
		Exchange / refund	
		Exchange / refund	

This returns policy does not affect your statutory rights. Please ensure that you return the goods in their original condition within 14 working days of them arriving with you.

The returning goods are your responsibility until they are delivered to us and for your protection, we recommend that you ask for a 13 digit Royal Mail tracking number when posting. For further information please email us at hello@clydescouts.org.uk

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