

Customer name:		Contact telephone:	
Transaction/order number:		Order date:	
Product name	Quantity	Exchange / refund (please delete/circle)	If the wrong product was delivered and you require a replacement/exchange please write what we need to send to you, including size where it's clothing?

This returns policy does not affect your statutory rights. Please ensure that you return the goods in their original condition within 14 working days of them arriving with you.

The returning goods are your responsibility until they are delivered to us and for your protection, we recommend that you ask for a 13 digit Royal Mail tracking number when posting. For further information please email us at info@glasgowscoutshop.com



Returns form

Thank you for ordering from the Glasgow Scout Shop.

We hope that you are happy with your order but in the event that there has been a problem, please use this form to help arrange any refund or exchange that is required to sort this.

Please complete the form overleaf with as much details as possible and clearly mark whether you are asking us to arrange an exchange or refund for your products.

Please return your goods along with this form to:

Glasgow Scout Shop
FREEPOST SCO4140
21 Elmbank Street
Glasgow
G2 4PB